

WELCOME

... to the fourth edition of the Newsletter - an infrequent means of informing you of new developments.

Colin Edwards

FIREWORKS

As reported in the last newsletter I did attend the category 4 firework course last March. Now that the book is finished (see next column) I hope to be able to spend some time gaining practical experience at firework shows during the coming months.

CRICKET LAW CD-ROM

Time has now been set aside for the completion of the CD-ROM of the Laws of Cricket. This project has suffered badly due to the time spent on the book but is now scheduled for a May 2005 launch.

Beta copies (without video which will be shot in April) should be available in March for those who have offered to help test the product.

Wisdom Multimedia is a signatory to the Better Payment Practice code of conduct



<http://www.payontime.co.uk/>

WEB ACCESSABILITY

A major concern for all providers of web sites was the introduction on 1st October 2004 of a new draft of the code of practice for the Disability Discrimination Act [1999]. This clarifies that any web site providing a service must "take reasonable steps to make it accessible to the disabled". It is estimated that 81% of sites do not meet the requirements of the act.

I have attended seminars run by the RNIB and have been working to ensure that customers' websites meet the minimum requirements.

Where there have been problems customers have been contacted to discuss requirements.

CRICKET LAW BOOK

Work has finally been completed on the book – Tom Smiths Cricket Umpiring and Scoring – and Weidenfeld and Nicholson will publish it on 11th November 2004. I have been heavily involved in this project for the past two years as a co-author.

Copies of the book can be ordered direct from The Association of Cricket Umpires and Scorers, see their web site at www.acus.org.uk for full details.

DECEMBER DOWNTIME

My ISP undertook major upgrades in December last year. Customers whose web sites are hosted by this ISP were contacted individually to discuss their requirements.

The upgrades were in the operating system as RedHat provided a list of dates after which the various versions of RedHat Linux were no longer to be supported.

After thorough investigation the ISP decided that FreeBSD offered the best solution for the shared servers.

Upgrades of all servers took place between the 15th and 22nd of December, 2003. During this time they had an expanded team onsite to deal with the amount of work generated by the changes.

Servers were taken down, formatted and restored within an hour. Downtime was minimal and no e-mail was lost. There has been no degradation of service since the changes.

HOLIDAY SUPPORT

With Christmas approaching fast I should like to remind customers that support will be available as usual throughout the holiday period.

CONTACT

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